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14 SUPERIOR COURT OF THE STATE OF CALIFORNIA

15 IN AND FOR THE COUNTY OF SAN JOAQUIN – STOCKTON BRANCH

16 Kayla Lovdahl, an individual
17 Plaintiff,
18 v.
19 KAISER FOUNDATION HOSPITALS,
20 INC., a California Corporation, THE
PERMANENTE MEDICAL GROUP, INC.,
21 a California Corporation, LISA KRISTINE
TAYLOR, M.D., an individual, WINNIE
22 MAO YIU TONG, M.D., an individual,
23 SUSANNE E. WATSON, PHD., an
individual, MIRNA ESCALANTE, M.D., an
24 individual, and DOES 1 through 50,
inclusive,
25 Defendants.

Case No.:

COMPLAINT FOR:

1. **MEDICAL NEGLIGENCE**
2. **MEDICAL NEGLIGENCE –
HOSPITAL/MEDICAL GROUP**

JURY TRIAL DEMANDED

1 Plaintiff Kayla Lovdahl, an individual (“Plaintiff” or “Kayla”), brings this Complaint against
2 Defendants KAISER FOUNDATION HOSPITALS, INC., a California Corporation, THE
3 PERMANENTE MEDICAL GROUP, INC., a California Corporation, (collectively, the
4 “Institutional Defendants”) LISA KRISTINE TAYLOR, M.D., an individual, WINNIE MAO YIU
5 TONG, M.D., an individual, SUSANNE E. WATSON, PHD., an individual, and MIRNA
6 ESCALANTE, M.D., an individual, (collectively, the “Defendant Providers”), (the Defendant
7 Providers and the Institutional Defendants are collectively referred to as the “Defendants”), and
8 DOES 1 through 50, alleging as follows:

9 **INTRODUCTION**

10 1. This case is about a team of doctors (i.e., the Defendants) who decided to perform a
11 damaging, imitation sex change experiment on Kayla, then a twelve-year-old vulnerable girl
12 struggling with complex mental health co-morbidities, who needed care, attention, and
13 psychotherapy, not cross-sex hormones and mutilating surgery.

14 2. Kayla is a biological female who suffered from a complex, multi-faceted array of
15 mental health symptoms as a child and adolescent. Her presentation of symptoms and concerns
16 included, among other things, recurrent intense anxiety and panic, extreme mood fluctuations, self-
17 harm, problems at school resulting in suspensions, oppositional behavior, defiant behavior,
18 interpersonal peer relationship problems, anger, depression, crying spells, significant appetite
19 changes, irritability, agitation, decreased energy, panic with hyperventilation, confusion, nausea,
20 nightmares, explosive temper outbursts, poor concentration, and gender dysphoria. Many of these
21 symptoms are compatible with undiagnosed and untreated bipolar disorder, a diagnosis Kayla’s
22 mother repeatedly brought to the Defendant’s attention because of her own diagnosis with this
23 condition. Kayla and her parents struggled consistently with Kayla’s mental health issues, regularly
24 seeking assistance, but never received adequate treatment for her mental health issues.

25 3. In early adolescence around age 11, Kayla was exposed to online transgender
26 influencers who prompted Kayla to entertain the erroneous belief that she was transgender. As a
27 result, Kayla informed her parents that she was a boy. Prior to being exposed to online influences,
28 Kayla never had expressed to anyone that she was transgender. Her parents didn’t know what to do

1 and promptly sought guidance from various doctors and eventually the Defendants. Three Kaiser
2 doctors, including Defendant Dr. Escalante, advised Kayla and her parents that Kayla was too young
3 for cross-sex hormones. But Kayla and her parents eventually were referred to Defendants Dr.
4 Watson, Dr. Taylor, and Dr. Tong, who immediately, and negligently, affirmed Kayla's self-
5 diagnosed transgenderism without adequate psychological evaluation. They instead promptly placed
6 her on puberty blockers and testosterone at age 12, and performed a double mastectomy within six
7 months at age 13. This all occurred after Dr. Watson determined in a single, 75-minute transition
8 evaluation that Kayla was transgender.

9 4. Defendants did not question, elicit, or attempt to understand the psychological events
10 that led Kayla to the mistaken belief that she was transgender, nor did they evaluate, appreciate, or
11 treat her multi-faceted presentation of co-morbid symptoms. Instead, Defendants assumed that
12 Kayla, a twelve-year-old emotionally troubled girl, knew best what she needed to improve her mental
13 health and figuratively handed her the prescription pad. There is no other area of medicine where
14 doctors will surgically remove a perfectly healthy body part and intentionally induce a diseased state
15 of the pituitary gland malfunction based simply on the young adolescent patient's wishes.

16 5. Defendants were horribly, and inexcusably wrong, as Kayla was not transgender and
17 was not a person that any reasonable physician could ascertain would permanently maintain a
18 transgender identity. Consequently, she detransitioned when she was 17 years old, and she eventually
19 started regular psychotherapy sessions for her mental health symptoms, which is the care she should
20 have been receiving all along.

21 6. Needless to say, Defendants breached the relevant standards of care in Kayla's case
22 by rushing her into this failed transition experiment. They should have performed an extensive
23 psychological evaluation with an aim to designing a treatment process for her conspicuous co-
24 morbidities. The evaluation also should have considered her developmental state as an early
25 adolescent, inexperienced with ordinary pubertal life processes. Defendants either naively assumed
26 that all of her emotional problems were due to her new gender dysphoria, even though her cross-
27 gender identification was new, or that the diagnosis of gender dysphoria immediately required
28 hormonal and surgical treatment, which is clinically naïve and dangerously presumptive.

1 7. Among others, three critical facts establish that Defendants should not have
2 recommended or performed transition “treatment” on Kayla and that Defendants thereby breached
3 the standard of care in this regard.

4 8. First, desistence in childhood cross gender identities is well studied and demonstrates
5 that around 80%-90% of gender dysphoria cases involving minors resolve by adulthood, with gender
6 identity realigning to biological sex. It is impossible to predict which cases of gender dysphoria in
7 minors will resolve, so it is never advisable to perform chemical/surgical transition on young
8 adolescent. The vast majority of cross-gender identified children, if medically treated in early
9 adolescence risk regretting the decision after they are old enough to realize their losses. It is an
10 ethically untenable position to encourage medical transition in young adolescents knowing the high
11 rate of desistence that occurs without treatment.

12 9. Second, minors with co-morbid health symptoms, such as Kayla, are at a particularly
13 high risk for dissatisfaction and complications. They should be treated with regular psychological
14 and/or psychiatric treatment at least until the individual reaches a far greater level of cognitive
15 maturational capacity and has acquired a mental state that will allow them to appreciate the
16 significance of the decision they are making. Even in adulthood, co-morbid mental health symptoms
17 are a serious contra-indication of any chemical/surgical transition treatment. Kayla’s providers
18 entirely failed to evaluate, appreciate, treat and consider her serious co-morbid mental health
19 symptoms.

20 10. Third, the medical studies in this area regarding minors, particularly minor girls, are
21 dubious at best and do not indicate improved mental health outcomes from this affirmation treatment.
22 One of the best studies in this area is a 30-year, population-based study of adults in Sweden, which
23 found that transgender individuals who chemically/surgically “transition” have poor mental health
24 outcomes, increased psychiatric morbidity, suicidality, and a 19-fold increased rate of suicide as
25 compared with the general population (40-fold for biological females). A 2023 smaller scale 2-year
26 study of adolescents found a 49-fold increased rate of suicide as compared with the general
27 population; in that study, two of the participants actually committed suicide and suicidality was the
28 most common side-effect of this so called “treatment.” The study had numerous issues, including a

1 lack of a control group and a serious risk of research bias, but it still showed unacceptably high suicide
2 rights for completed treatment in this area. In general, there is a lack of adequate studies in this area
3 and a lack of any control group studies. The current research is low to very low quality, particularly
4 in regards to minors, and there is even less research involving minor girls.

5 11. Defendants also failed to provide Kayla and her parents with proper informed consent.
6 Informed consent is a process that takes considerable time to understand the consequences and
7 psychiatric and additional medical risks for this type of “treatment.” The standard of care requires
8 regular therapy sessions over an extended period of time after a comprehensive assessment of the
9 developmental and diagnostic mental health condition of the patient. Defendants did not provide
10 regular in-depth therapy to Kayla, which entirely prevented the possibility of her provision of
11 informed consent. Defendants provided only crisis-oriented psychotherapy, which was widely
12 spaced until the next request from the parents. Defendants did not recognize the glaring need for a
13 more committed approach to healing this disturbed young female and/or failed to provide such
14 treatment. There were no in-depth meetings with the parents to discuss the short and long-term harms
15 and hoped-for benefits of this affirmation treatment, well before the next medical or surgical step was
16 undertaken. Defendants obscured and concealed important information from the patient and her
17 parents such as the following: the conflicting studies in this area; the significant evidence
18 demonstrating poor mental health outcomes; the existence of only low to very low-quality studies
19 purportedly supporting hormonal interventions and the absence of control groups in such studies; the
20 significant likelihood that desired outcomes would not be attained; the significant possibility of
21 desistence, detransition and regret; and the lack of accurate models for predicting desistence and
22 detransition. They also did not disclose the significant health risks associated with a biological female
23 taking off-label puberty blockers and high doses of powerful male hormone drugs having many
24 effects other than those desired. Furthermore, Defendants falsely and authoritatively represented
25 opposite facts, including that Kayla’s dysphoria would never resolve unless she chemically/surgically
26 transitioned, and that she represented a high-risk of suicide unless she transitioned. These were
27 material, false representations. Defendants’ coercion, concealment, misrepresentations, and
28 manipulation are appalling and represent an egregious breach of the standard of care. This

1 misconduct also constitutes fraud, malice, and oppression.

2 12. At age 17 years old, Kayla began a period of detransition and no longer identifies as a
3 male. Unfortunately, as a result of the so-called transgender “treatment” that Defendants performed
4 on Kayla, she now has deep physical and emotional wounds and severe regrets. Kayla has suffered
5 physically, socially, neurologically, and psychologically. Among other harms, she has suffered
6 mutilation to her body, fertility risks, health risks, and lost opportunities for social and physical
7 development along with her peers, and at key developmental milestones that can never be regained.

8 13. Defendants were not “caring” for Kayla; they were experimenting on her.

9 PARTIES

10 14. At all times relevant herein, Plaintiff Kayla, an individual, was a resident of the County
11 of San Joaquin, State of California.

12 15. Plaintiff is informed and believes and thereon alleges that at all relevant times alleged
13 herein, Defendant Lisa Kristine Taylor, M.D. (“Dr. Taylor”), was a physician duly licensed by the
14 State of California to practice medicine in California. On information and belief, Dr. Taylor practices
15 medicine primarily in Oakland, California, but accepted the Plaintiff as a patient and assisted with
16 providing a course of experimental transgender medical treatment on Plaintiff that occurred at least
17 in part in or around Stockton, California, and caused substantial injury to Plaintiff in or around
18 Stockton, California.

19 16. Plaintiff is informed and believes and thereon alleges that at all relevant times alleged
20 herein, Defendant Winnie Mao Yiu Tong, M.D. (“Dr. Tong”), was a physician duly licensed by the
21 State of California to practice medicine in California. On information and belief, Dr. Tong practices
22 primarily in San Francisco, California, but accepted the Plaintiff as a patient and assisted with
23 providing a course of experimental transgender medical “treatment” to Plaintiff that occurred at least
24 in part in or around Stockton, California and caused substantial injury to Plaintiff in or around
25 Stockton, California.

26 17. Plaintiff is informed and believes and thereon alleges that at all relevant times alleged
27 herein, Defendant Susanne E. Watson, PhD (“Dr. Watson”), was a psychologist duly licensed by the
28 State of California to practice medicine in California. On information and belief, Dr. Watson

1 practices primarily in Oakland, California, but accepted the Plaintiff as a patient and assisted with
2 providing a course of experimental transgender medical “treatment” to Plaintiff that occurred at least
3 in part in or around Stockton, California and caused substantial injury to Plaintiff in or around
4 Stockton, California.

5 18. Plaintiff is informed and believes and thereon alleges that at all relevant times alleged
6 herein, Defendant Mirna Escalante, M.D. (“Dr. Escalante”), was a physician duly licensed by the
7 State of California to practice medicine in California. On information and belief, Dr. Escalante
8 practices primarily in Roseville, California, but accepted the Plaintiff as a patient and assisted with
9 providing a course of experimental transgender medical “treatment” to Plaintiff that occurred at least
10 in part in or around Stockton, California and caused substantial injury to Plaintiff in or around
11 Stockton, California.

12 19. Plaintiff is informed and believes and thereon alleges that at all relevant times alleged
13 herein, Defendant The Permanente Medical Group, Inc. (“Medical Group”), is, and at all times
14 mentioned in this complaint was, a California professional medical corporation with its executive
15 offices located in Oakland, California. On information and belief, the Medical Group is the medical
16 group through which Drs. Watson, Taylor, Tong, and Escalante collaborated to provide a course of
17 experimental transgender medical “treatment” to Plaintiff that occurred and caused substantial injury
18 to Plaintiff at least in substantial part in or around Stockton, California.

19 20. Plaintiff is informed and believes and thereon alleges that at all relevant times alleged
20 herein, Defendant Kaiser Foundation Hospitals (“Kaiser Hospitals”) is, and at all times mentioned in
21 this complaint was, a California corporation operating in Northern California, with executive offices
22 located in Oakland, California. On information and belief, Kaiser Hospitals is the hospital network
23 through which experimental transgender medical treatment was provided by Drs. Watson, Taylor,
24 Tong, and Escalante to Plaintiff, causing substantial injury to Plaintiff in or around Stockton,
25 California.

26 21. Plaintiff is ignorant of the true names and capacities of defendants sued herein as
27 DOES 1 through 50, inclusive, and therefore sues these defendants by such fictitious names. Plaintiff
28 will amend her Complaint to allege their true names and capacities and causes of action against said

1 fictitiously named defendants when the same have been ascertained. Plaintiff is informed and
2 believes and thereon alleges that each of the defendants designated herein as a “DOE” is responsible
3 in some manner and liable herein to Plaintiff for her injuries.

4 22. Plaintiff is informed and believes and thereon alleges that at all times herein mentioned
5 all of the DOES were the agents, servants and employees of their co-defendants and in doing the
6 things hereinafter alleged were acting within the course and scope of their authority as such agents,
7 servants and employees with the authorization, permission and consent of their co-defendants, except
8 where stated otherwise below. Each of these acts and failures to act is alleged against each Defendant
9 whether acting individually, jointly, or severally. Each of the Defendants or their alter egos agreed
10 and conspired with the others in the commission of these acts or failures to act and fully ratified those
11 acts.

12 23. At all times mentioned herein, each Defendant was the agent and employee of each
13 and all of the other defendants and, in performing the acts herein alleged, was acting within the course
14 and scope of such agency and employment. Plaintiffs are informed and believe that all of the
15 wrongful acts alleged herein were authorized and/or ratified by officers, directors or other managerial
16 agents of Defendants.

17 24. On March 16, 2023, Kayla sent a notice of intent to sue letter to the Defendants. The
18 statutorily prescribed 90-day hold period for litigation has expired.

19 **JURISDICTION AND VENUE**

20 25. This Court has jurisdiction over this matter, and venue is proper, because a substantial
21 portion of the injury and experimental medical treatment upon which this action is based occurred in
22 San Joaquin County, State of California, in or around the city of Stockton.

23 26. The amount in controversy exceeds the jurisdictional minimum of this Court.

24 **GENERAL ALLEGATIONS**

25 27. Kayla is a biological female who had a complex array of mental health symptoms as
26 a child and adolescent. From ages 6 to 11 years old, Kayla had a few intermittent and irregular
27 psychiatric/psychological counseling sessions with various different providers for the following
28 symptoms/conditions: anxiety issues, extreme mood fluctuations, self-harm, problems at school

1 resulting in suspensions, social issues, oppositional behavior, defiant behavior, anger, and related
2 issues. Both of Kayla’s parents expressed to her providers the family history of mental health issues,
3 including Kayla’s mother being bi-polar. Kayla’s mother repeatedly expressed to Defendants that
4 she believed her daughter may also be bi-polar and sought counseling in this regard, but did not
5 receive it. Her daughter also never received a thorough evaluation by a child psychiatrist who would
6 have been more knowledgeable about bipolar disturbances in children and might have provided a trial
7 of medication to calm an agitated bipolar disturbance, as a trial to ascertain the diagnosis definitively.

8 28. When Kayla was 11, on or around April 26, 2016, Dr. Meridee Loomer saw Kayla
9 and reviewed her file. Dr. Loomer noted that Kayla’s mother had been requesting mental health
10 services beginning in 2011, when Kayla was around 6 years old, due to school issues and because
11 Kayla had written on her papers about wanting to die. Dr. Loomer also noted that there had not been
12 any consistent psychotherapy services for Kayla.

13 29. At age 11, around this same time, Kayla heard about transgenderism, did extensive
14 “research” online, and self-diagnosed that she was actually a “boy,” and that transitioning would be
15 the solution to all of her mental health struggles. She informed Dr. Loomer privately at her April 26,
16 2016, visit that she was a boy and that she preferred to be named “Kyle.”

17 30. A few months later, Kayla’s parents discovered that she thought she was transgender
18 and they wanted to do the “right thing” for Kayla. In July 2016, Kayla’s mother called Kaiser and
19 sought counseling and requested puberty blockers. Kayla’s mother naively and also erroneously
20 believed that Kayla being “transgender” explained a lot of her problems. Kayla immediately started
21 wrapping her breasts with a binder and began socially transitioning, including changing her name to
22 Kyle. Kayla’s mother felt that Kayla was happier after “coming out,” and tried to get an appointment
23 with a provider who could discuss puberty blockers.

24 31. A couple of months later, around September 14, 2016, Kayla had a visit with Dr.
25 Doreen Samelson, who counseled them that since Kayla was past Tanner Stage II (the first stage of
26 puberty), she was not a candidate for puberty blockers and was not ready for cross-sex hormones.
27 Kayla received a contraceptive shortly thereafter to reduce her periods. Kayla had two more follow-
28 up visits with Dr. Loomer reporting improvement in mood since “coming out.”

1 32. On October 31, 2016, Kayla’s mother called Kaiser about puberty blockers again and
2 was informed that a certain Dr. Hoe would be willing to prescribe puberty blockers, although Kayla
3 was too young for cross-sex hormones.

4 33. The next day, Kayla’s mother also called Kaiser seeking a medication evaluation for
5 Kayla’s pre-existing mental health issues. She noted that Kayla had mood swings her whole life,
6 periods of agitation and anger, went for periods with very little sleep, and that she was not doing well
7 in school.

8 34. Dr. Mirna Escalante M.D., an endocrinologist, reviewed this call, and noted the mental
9 disorder running in the family and that she suspected that Kayla had a mood disorder. Dr. Escalante
10 informed Kayla and her parents that puberty blockers cannot be used indefinitely, and that
11 testosterone cannot be started until age 16.

12 35. A couple of days later on November 3, 2016, Dr. Divina Flores saw Kayla to treat her
13 mood swings, anger, sadness, and lack of known triggers. The notes mention that Kayla would write
14 sad notes at age 6-7, that Kayla does not get much sleep, that her sleep has been irregular since being
15 a baby, that Kayla sees figures or things passing on the side when she doesn’t get enough sleep, and
16 that she has strange reoccurring nightmares. Dr. Flores also noted symptoms of depression, mania,
17 abuse from peers, obesity, poor social skills, and that Kayla had few friends. Dr. Flores prescribed
18 Risperidone, but Kayla had bad physical side effects from it. Therefore, Kayla’s mother wanted to
19 stop the medication and change doctors. Dr. Flores instructed Kayla to discontinue the drug.

20 36. A couple of days later on November 8th and 9th, 2016, Kayla’s mother called Kaiser
21 and spoke with three different providers who had never seen Kayla before. The notes of those calls
22 included the following:

23 **“Depression symptoms that include: depressed mood, crying spells, significant**
24 **appetite change, irritability, agitation, decreased energy, problems related to**
25 **social environment and Personal changes** Mother stated pt is in the process of being
a male from a female. **Mother stated pt has been getting up upset and unable to**
manage his depression sxs.”

26 **“Pt’s moods are changing frequently, pt has been “distracted.” Pt having**
27 **significant anxiety as well, not calming down or listening to Mom.** Pt is currently at
maternal grandmother's home, and Mom intends to pick him up to bring him directly
28 **into the Stk Cpy office to be seen today. When asked about concerns re: self/other**
harm, she states that he has made statements such as “what’s the point,” or “I

1 **should just drink bleach” recently but not today.** Mom mentions that pt reportedly
2 had a **knife** in his hand a couple of months ago, though was not doing anything w/ it,
gave it to Mom.”

3 “Kyle has problems with Oppositional/Defiant problems that include: oppositional,
4 defiant, argumentative, irritable, angry, blaming of others, easily annoyed and spiteful
and vindictive. Panic symptoms that include: trouble breathing, shaking and confusion”

5 “Patient presented to urgent services after his mother called Kaiser Psychiatry Triage
6 yesterday and today **reporting concerns over her son's agitation/labile behavior,**
mood fluctuations, and potential for self-harm/harming others. Patient's reported
7 that her son has been having **unprovoked anger outbursts where he's been lashing**
out (i.e. cursing) at her mostly and others. His mood has fluctuated in the past few
8 months and he's been experiencing panic attacks where he gets **shortness of breath,**
starts shaking, and gets confused.”
9

10 (Emphasis added).

11 37. A week later, on November 15, 2016, Dr. Escalante ordered the puberty blockers, but
12 mentioned that Kayla cannot start cross-sex hormones until 16 years old. After the injection, Kayla
13 had increased mood changes and severe hot flashes, and Kayla’s mother called Kaiser seeking
14 psychiatric assistance for Kayla, but she did not receive any course of psychotherapy or psychiatric
15 treatment.

16 38. Instead, Kayla and her mother eventually ended up in the hands of Defendant Watson.
17 Defendant Watson told them that there were no age limits on cross-sex hormones or a mastectomy in
18 Kaiser’s policies and counseled them to proceed with physical transition. Dr. Watson had three phone
19 calls with Kayla’s mother by this point, though there had been no formal consultation or visit yet.

20 39. On March 29, 2017, Dr. Watson performed a 75-minute evaluation session of Kayla,
21 concluding that she was transgender and that she should receive chemical/surgical transition
22 treatment. Dr. Watson also diagnosed social anxiety and recommended treating social anxiety after
23 transitioning. Dr. Watson otherwise ignored and failed to evaluate and treat Kayla’s complex pre-
24 existing array of co-morbid symptoms. Kayla was then referred for a mastectomy.

25 40. On May 1, 2017, at **12 years old**, Kayla consulted with Winnie Tong M.D., a plastic
26 surgeon, who concluded after 30 minutes that Kayla is a good candidate for surgery. On the same
27 date, Watson formally approved and recommended Kayla for bilateral mastectomies (so called “top
28 surgery”).

1 41. In additional consultations thereafter, Dr. Escalante expressed concern for starting
2 Kayla on testosterone and noted that she has never started a child of Kayla’s age on testosterone. Dr.
3 Escalante further noted that “Kyle is still very young, and [we] have to proceed with caution.”

4 42. Kayla was then transferred out of Dr. Escalante’s care to the Oakland clinic under Dr.
5 Kristine Taylor. Dr. Taylor immediately started Kayla on testosterone. On June 6, 2017, Kayla had
6 her first dose of testosterone. Two days later on June 8, 2017, Kayla’s mother reported to Dr. Watson
7 increased anger and frustration and related issues. Her mother expressed concern that this indicates
8 bipolar illness, but said that she thought that it was more likely related to gender dysphoria.

9 43. Dr. Taylor and Dr. Watson did not evaluate or treat these mood swings. In the next
10 few months, Kayla was seen by about four different mental health providers. Kayla’s mood was
11 noted to be improved at various times, but her pre-existing complex array of mental health issues was
12 noted to continue to include suicidal ideation, cutting, anger, depression, mood swings, and related
13 issues. Kayla was also being forced by her mother to attend pride clinic events, but she didn’t want
14 to do so, and said she didn’t feel “pride.” She expressed this lack of “pride” to her providers.

15 44. On July 11, 2017, Kayla had counseling regarding fertility, and it is noted that she
16 **“[d]oes not know if [she] wishes to be a parent in the future.”**

17 45. On September 22, 2017, after Kayla just turned age 13, Dr. Tong performed a double
18 mastectomy on her. Kayla had no sexual relationships prior to this time, and had no concept of being
19 a parent, and had no idea what it might mean to lose her ability to breastfeed a baby in the future.
20 Here is a picture of Kayla in the hospital soon after the operation:

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46. Kayla’s mother felt that her symptoms had improved after the surgery, but Kayla continued to have social anxiety, low motivation, loneliness, lack of friends, and no interest in seeing a therapist. She described herself at this time as “a loner, [who] just really [doesn’t] like anyone else” and who does not engage with other peers.

47. Also, gradually her anxiety and irritable mood symptoms increased so that Kayla’s mother described her improvement after “top surgery” as only “slightly improved” approximately a year later. It is noted that her moods go down two days prior to each testosterone injection and then go back up. It is also noted that Kayla continued to have the following symptoms: hyperventilation, nausea, nightmares, anger outbursts in which Kayla would punch holes in the wall, suicidal ideation, appetite swings, energy swings, excessive anxiety or worry, excessive fear of social situations, repeated nightmares, and explosive temper outbursts. She was assessed with having “mood disorder with depressive features and social anxiety,” and she was seeking medication management. Some medications seemed to improve Kayla’s mood at various times, although the side effects of drowsiness were problematic. Prozac seemed to be the best medication for Kayla at that time.

48. Eventually, Kayla had also started having sexual relationships with biological males. Consequently, she had an IUD placed around December 16, 2020.

1 49. Eventually, Kayla started to realize that her mental health issues were not related to
2 being transgender or being “born in the wrong body.” She realized that she just had anxiety and
3 mood disorder issues that needed to be addressed with proper mental health treatment. Kayla stopped
4 injecting testosterone around the middle of 2021, while beginning a period of detransition.
5 Thereafter, she stopped all contact and services with the Kaiser Proud Clinic where she had been
6 receiving ongoing evaluation for her transition. It is worth observing that while the Defendants
7 cooperate with efficiently providing hormones and surgery, they leave it entirely up to the patient to
8 decide to stop the treatment. These Defendants had ample evidence prior to and after the
9 mastectomies that Kayla’s significant mental health problems continued to impair her mood
10 regulation, social relationships, educational progress, and her self-protection. Nonetheless, they
11 never raised the issue with the parents or with Kayla that this treatment was not working out as hoped
12 and never recommended an alternative approach, which they should have done.

13 50. In August 2022, Kayla sought regular psychological counseling to assist with her
14 mental health issues. She has been treating with two providers every 2-4 weeks from August 2022
15 to present. She was diagnosed with Social Anxiety Disorder and Mood Disorder with depressive
16 features. She finally received regular psychotherapy counseling to address her depression, panic,
17 anxiety and related symptoms, which is what she needed all along. A few months later her files were
18 evaluated by a psychologist and endocrinologist, both of whom determined that Defendants breached
19 the standard of care in their treatment of Kayla.

20 **Negligence Issues – Lack of Proper Psychological Evaluation**

21 51. Defendants were grossly negligent in that they failed to adequately assess, evaluate,
22 appreciate, and treat Kayla’s extensive co-morbid pre-existing mental health and related symptoms
23 as discussed above. Kayla needed regular, extensive psychotherapy and/or psychiatric medication
24 and/or counseling. Defendants grossly breached the standard of care by failing provide much needed
25 psychotherapy and/or psychiatric treatment and by wrongly subjecting Kayla to a permanent,
26 invasive, unstudied, off-label, high-risk, imitation sex change experiment that ultimately failed,
27 resulting in permanent disfigurement and bodily mutilation. Recommending Kayla for risky,
28 permanent physical transition to a male appearance, in light of Kayla’s serious history of comorbid

1 mental health symptoms was gross breach of the standard of care.

2 52. In addition to the foregoing, Kayla’s providers failed to address very basic aspects of
3 Kayla’s mental health and related issues. Kayla’s providers did not try to address or treat her body
4 dysmorphia and self-image issues. They did nothing to try to help her feel more comfortable in her
5 own body. Her providers never addressed the bullying that she experienced and never taught her
6 skills for coping with these issues. They did nothing to advise Kayla that puberty can be a difficult
7 change for many people, particularly girls. They did not advise or discuss that it is normal to
8 experience increased negative emotions, confusion regarding bodily changes, increased social
9 trouble, and related issues with the onset of puberty. Instead, they essentially handed Kayla the
10 prescription pad, and allowed her naïve, emotional, childish, rollercoaster of feelings to dictate the
11 so-called “treatment” that she would receive. Defendants failed to educate the desperate-to-help
12 mother about the uncertainties and controversies involved in cross-sex treatment; they led her to
13 believe that puberty blockers, testosterone and the removal of breasts were the best and only form of
14 effective treatment for Kayla. Thus, Defendants privileged their interests in supporting and medically
15 treating this young maladapted person over a larger consideration of adolescent development and
16 what was actually in Kayla’s and her family’s best interests in the long run. This is negligent medical
17 care.

18 **Negligence Issues – Risks**

19 53. **High Desistence Rates:** Desistence is a critical issue and risk in this area. Eleven
20 studies of childhood gender dysphoria have been conducted, including three large-scale follow-up
21 studies and eight smaller studies.¹ Collectively, these studies establish a desistence rate somewhere
22 between 62% to 97.5% of cases averaging to around an 80-90% desistence rate.² The largest study

23 _____
24 ¹ Buttons, C., *Finland’s Leading Gender Dysphoria Expert Says 4 Out Of 5 Children Grow Out Of*
25 *Gender Confusion*, THE DAILY WIRE (Feb 2023); Korte, A., et al., *Gender Identity Disorders in*
26 *Childhood and Adolescence*, DTSCH ARZTEBL INT. (Nov. 2008) (DOI: [10.3238/arztebl.2008.0834](https://doi.org/10.3238/arztebl.2008.0834));
27 Cantor, J., *Do Trans-Kids Stay Trans- When They Grow Up?* SEXOLOGY TODAY
(http://www.sexologytoday.org/2016/01/do-trans-kids-stay-trans-when-they-grow_99.html
28 (accessed Feb. 7, 2023)) (summarizing the eleven studies of desistence including three large scale
follow-up studies and eight smaller scall studies).

² *Ibid.*

1 found a desistence rate of approximately 92%. In sum, a well-established body of research
2 demonstrates that gender dysphoria in children will desist by adulthood in approximately 62%-97.5%
3 of cases, with the person’s mental state shifting to align with the person’s biological sex.³ The
4 American Psychiatric Association DSM-5 identifies these same desistence rates based on these
5 studies.⁴ Desistence of gender dysphoria cases that first present in later adolescence are not well
6 studied. Nevertheless, medically significant desistence/detransition⁵ rates have been identified, and
7 in recent years, the rate of desistence/detransition for later adolescent onset gender dysphoria is
8 accelerating.⁶ Additionally, later onset gender dysphoria typically does not indicate a “core gender
9 identity conflict,” which typically must exist for a person to experience transgender feelings as an
10 adult. Furthermore, and of great importance, there are no diagnostic criteria and no models for
11 predicting which cases of gender dysphoria will desist and which cases will persist.⁷ It is essentially
12 a dice role with very low odds of success. Indeed, one parent of a transgender patient of Dr. Watson
13 asked Dr. Watson how she determines who will benefit from hormone treatment. In response,
14 Defendant Watson laughed and replied, “*there’s no criteria, but you kind of get a sense of it.*” This
15 is not the practice of evidenced based medicine, this is child experimentation.

16 54. **Unimproved Psychological Condition:** Lack of improved psychiatric morbidity is
17 another critical issue and risk in this area. Among others, one key study in this area is a high quality,
18

19 ³ *Ibid.*

20 ⁴ American Psychiatric Association, *Diagnostic and Statistical Manual of Mental Disorders: Fifth*
21 *Edition Text Revision DSM-5-TR™*, AMERICAN PSYCHIATRIC ASSOCIATION PUBLISHING, page
22 517 (<https://ebooks.appi.org/epubreader/diagnostic-statistical-manual-mental-disorders-fifth-edition-text-revision-dsm5tr>).

23 ⁵ Desistence refers to those who desist from gender dysphoria without undergoing any type of
24 transition; detransition refers to those who undergo transition to a cross-sex identity and then
detransition back to their original sexual identity.

25 ⁶ Levine, S., et al., Reconsidering informed Consent for Trans-Identified Children, Adolescents,
26 and Young Adults, JOURNAL OF SEX & MARITAL THERAPY (March 2022) (DOI:
10.1080/0092623X.2022.2046221).

27 ⁷ Korte, A., et al., *Gender Identity Disorders in Childhood and Adolescence*, DTSCH ARZTEBL INT.
28 (Nov. 2008) (DOI: [10.3238/arztebl.2008.0834](https://doi.org/10.3238/arztebl.2008.0834)); Levine, S., et al., Reconsidering informed
Consent for Trans-Identified Children, Adolescents, and Young Adults, JOURNAL OF SEX &
MARITAL THERAPY (March 2022) (DOI: 10.1080/0092623X.2022.2046221).

1 30-year, large scale, population-based study, out of Sweden.⁸ This study found increased psychiatric
2 morbidity, increased suicidality, and a 19-fold increased rate of completed suicide as compared with
3 the general population for transgender individuals “treated” with transition chemicals and surgery.
4 When this data set was analyzed by biological sex, the suicide rate for females who were presenting
5 themselves as men was 40-fold higher than controls. This data has been available since 2011. A
6 recent study by Chen et al. (2023) affirmed the previous indicators of a significant increase in
7 mortality among gender dysphoric adolescents and young adults treated with cross sex hormones and
8 surgery as it indicated approximately a 49 times increased suicide rate as compared with the general
9 population.⁹

10 55. **Risks Outweigh Benefits:** This “treatment” had been previously and repeatedly tried
11 without success both in the U.S. and in other countries.¹⁰ Among others, the negative results caused
12 the U.S. transgender clinic at Johns Hopkins Hospital to shut down decades ago, and also caused the
13 Tavistock Transgender Clinic in England to shut down recently.¹¹ The National Health Service in
14

15 ⁸ Dhejne, C., et al., *Long-Term Follow-Up of Transsexual Persons Undergoing Sex Reassignment*
16 *Surgery: Cohort Study in Sweden*, PLOS ONE (Feb. 2011)
<https://journals.plos.org/plosone/article?id=10.1371/journal.pone.0016885>

17 ⁹ Chen, D., et al., *Psychosocial Functioning in Transgender Youth after 2 Years of Hormones*, N.
18 ENGL. J. MED. (Jan 2023) (<https://www.nejm.org/doi/10.1056/NEJMoa2206297>). In this recent
19 two-year study of 315 youth age 12-20 years of age treated with cross-sex hormones, suicidal
20 ideation was the most common adverse event and two participants actually committed suicide.
21 This establishes a suicide rate of 0.634%. This rate is approximately a 49 times higher completed
22 suicide rate than the general population suicide rate of 0.013%. Although the study purports to
23 claim the outcomes were positive for this treatment, the fact that two participants committed
24 suicide does not justify such a conclusion. The “treatment” clearly was not successful.
25 Additionally, the hypothesized results of the study were dramatically modified upon conclusion of
26 the study, indicating a high risk of research bias and an attempt by the authors to morph their study
27 around the statistically significant results that support their aim of validating this type of treatment
28 while excluding from the study original hypotheses that were not supported by the results of the
study.

¹⁰ *Independent Review of Gender Identity Service for Children and Young People: Interim Report*,
THE CASS REVIEW (February 2022) (<https://cass.independent-review.uk/publications/interim-report/>
(accessed Feb. 10, 2023); Chapman, M., *Johns Hopkins Psychiatrist: Transgender is*
‘mental disorder;’ Sex Change ‘biologically impossible’, CNSNEWS.COM (June 21, 2015)
<https://www.cnsnews.com/article/national/michael-w-chapman/johns-hopkins-psychiatrist-transgender-mental-disorder-sex>
(last accessed February 7, 2023).

¹¹ Ibid.

1 England has restricted the use of puberty blockers exclusively to clinical research settings.¹² Finland,
2 Sweden, England, France, Belgium, and Florida’s Boards of Medicine, have all conducted systematic
3 reviews of the relevant literature and concluded that the risks far outweigh any supposed benefits.¹³
4 Additionally, approximately twenty states of the United States of America have enacted legislation
5 restricting medical transition treatment for minors at the time of the filing of this complaint.

6 56. **Lack of Adequate Research:** There are only low to very low-quality studies of
7 transgender treatment and there has been very little study of minor girls, yet some U.S.-based medical
8 groups are publishing guidelines recommending this treatment.¹⁴ The low quality means the studies

9 _____
10 ¹² NHS England, *Implementing advice from the Cass Review* (updated June 2023)
11 [https://www.england.nhs.uk/commissioning/spec-services/npc-crg/gender-dysphoria-clinical-
programme/implementing-advice-from-the-cass-review/](https://www.england.nhs.uk/commissioning/spec-services/npc-crg/gender-dysphoria-clinical-programme/implementing-advice-from-the-cass-review/) (accessed June 12, 2023).

12 ¹³ Buttons, C., *Finland’s Leading Gender Dysphoria Expert Says 4 Out Of 5 Children Grow Out
Of Gender Confusion*, THE DAILY WIRE (Feb. 2023).

13 ¹⁴ See Ludvigsson, J., et al, A systematic review of hormone treatment for children with gender
14 dysphoria and recommendations for research, ACTA PAEDIATRICA (April 2023)
15 <https://doi.org/10.1111/apa.16791>; See e.g. Hembree, W., *Endocrine Treatment of Gender-
Dysphoric/Gender-Incongruent Persons: An Endocrine Society* Clinical Practice Guideline*, THE
16 JOURNAL OF CLINICAL ENDOCRINOLOGY & METABOLISM (Sept. 2017); (The endocrine society
17 guidelines in “Section 2.0 Treatment of Adolescents” recommend the use of puberty blockers and
18 cross-sex hormones for adolescents who meet the diagnostic criteria for gender incongruence. Each
19 of the recommendations is designated with the symbols “⊕⊕○○” or “⊕○○○.” The section titled
20 “Method of Development of Evidence-Based Clinical Practice Guidelines” explains that the
21 recommendations/suggestions designated by the symbol “⊕⊕○○” means that the recommendation
22 is based on **low quality evidence** and the recommendations designated with the symbol “⊕○○○”
23 are based on **very low-quality evidence**. So, the endocrine society acknowledges that the
supporting studies for these guidelines are low to very low quality studies). See also Buttons, C.,
*Finland’s Leading Gender Dysphoria Expert Says 4 Out Of 5 Children Grow Out Of Gender
Confusion*, THE DAILY WIRE (Feb 2023); Abbruzzese, E., *The Myth of “Reliable Research” in
Pediatric Gender Medicine: A critical evaluation of the Dutch Studies—and research that has
followed* JOURNAL OF SEX & MARITAL THERAPY (2022)
(<https://doi.org/10.1080/0092623X.2022.2150346>).

24 It is worth noting that the 2009 version of the endocrine society guidelines did not recommend
25 treatment with cross-sex hormones until at least the age of 16 and did not recommend a breast
26 mastectomy until at least age 18. See e.g. Hembree, W., *Endocrine Treatment of Transsexual
Persons: An Endocrine Society Clinical Practice Guideline*, THE JOURNAL OF CLINICAL
27 ENDOCRINOLOGY & METABOLISM (Sept. 2009). This change in the clinical guidelines did not
28 reflect a change in scientific knowledge, but instead reflected a downgrade in the quality of the
supporting evidence. The 2009 guidelines are identified as being based on low to moderate quality
evidence, whereas the 2017 guidelines are identified as being based on low to very low-quality

1 present a high possibility of containing erroneous conclusions regarding efficacy for “treatment” and
2 present a significant risk that patients undergoing this treatment will not experience the
3 purported/intended effects.¹⁵

4 57. **Medical Risks:** There are many other known and unknown risks of administering
5 puberty blockers and cross-sex hormones. These include, among others: sterility, painful intercourse,
6 impairment of orgasm, reduced bone development and inability to obtain peak or maximum bone
7 density, stopped or stunted growth of the pelvic bones for reproductive purposes, increased risk of
8 osteoporosis and debilitating spine and hip fractures as an adult, increased morbidity and death in
9 older age due to increased risk of hip fracture, negative and unknown effects on brain development,
10 emotional lability such as crying, irritability, impatience, anger, aggression, and reports of suicidal
11 ideation and attempt.

12 58. Additional risks associated with testosterone include, among others: serious
13 cardiovascular and psychiatric adverse reactions, significant weight gain, increased or decreased
14 libido, headache, anxiety, depression, and generalized paresthesia, premature closure of boney
15 epiphyses with termination of growth causing inability to reach full height for adolescents, and
16 pulmonary embolism (i.e., blood clots in the lungs). There is a study of transitioned females (i.e.
17 transgender men) in which all of the individuals who reported adverse drug reactions suffered
18 cardiovascular events, and of those reports, 50% of cases involved pulmonary embolism. The
19 labeling also notes risk of liver dysfunction, stating that prolonged use of high doses of androgens has
20 been associated with development of hepatic adenomas (benign tumors), hepatocellular carcinoma
21 (cancer), and peliosis hepatis (generation of blood-filled cavities in the liver that may rupture)—all
22 potentially life-threatening complications.

23 _____
24 evidence. In order to suggest this “treatment” for lower age groups, the endocrine society shifted
25 away from higher quality evidence relying instead on lower quality evidence.

26 In Kayla’s case, had she not undergone any of this “treatment” until she was 16-18, the serious and
27 permanent harm that she suffered would never have occurred. Kayla’s case is a prime example
28 demonstrating the higher quality of the prior clinical guidelines.

27 ¹⁵ Levine, S., et al., *Reconsidering informed Consent for Trans-Identified Children, Adolescents,*
28 *and Young Adults*, JOURNAL OF SEX & MARITAL THERAPY (March 2022) (DOI:
10.1080/0092623X.2022.2046221).

1 59. Specifically for females, studies of transitioned females taking testosterone have
2 shown a nearly 5-fold increased risk of myocardial infarction. Females can also develop unhealthy,
3 high levels of red blood cells which create an increased risk for cardiovascular disease, coronary heart
4 disease, and death due to both. Other affects include irreversible changes to the vocal cords and
5 Adam’s apple, deepening of the voice, abnormal hair growth, and male pattern balding of the scalp.
6 Additional risks include polycystic ovaries, atrophy of the lining of the uterus, and increased risks of
7 ovarian and breast cancer.

8 60. **American Society of Plastic Surgeons:** The American Society of Plastic Surgeon’s
9 Policy Statement for aesthetic breast surgery in teenagers¹⁶ states as follows:

10 “Recommendations: Adolescent candidates for (purely) aesthetic breast
11 augmentation should be at least 18 years of age. Breast augmentation that is done for
12 aesthetic reasons is best delayed until the patient has sufficient emotional and
13 physical maturity to make an informed decision based on an understanding of the
14 factors involved in this procedure. This includes being realistic about the surgery,
15 expected outcome and possible additional surgeries. In considering emotional
16 maturity for breast augmentation, the patients should request the procedure for
17 themselves, not to satisfy another’s perception of the patient. In addition, they should
demonstrate sufficient emotional maturity to understand all aspects of this surgery.
This would include having realistic expectations of the procedure itself, the outcome
and the potential for future surgeries. Adolescent patients need to understand that,
while implants can be surgically removed, the procedure may leave permanent
changes on the body, including scarring and tissue changes.”

18 Although Kayla was not seeking augmentation, the need for emotional and physical maturity to make
19 a decision to totally remove one’s breasts applies even more dramatically to her situation.

20 61. **Induced Endocrine Disorder:** The administration of Lupron Depot stopped Kayla’s
21 natural progression of puberty, and medically induced various endocrine disorders, including among
22 others, hypogonadotropic hypogonadism.¹⁷ This condition is a pituitary gland dysfunction, wherein
23 the female ovaries or male testes produce little or no sex hormones. This dysfunction requires
24

25 ¹⁶ American Society of Plastic Surgeons, *Policy Statement Breast Augmentation in Teenagers*
26 (approved 2004, reaffirmed 2015) ([https://www.plasticsurgery.org/documents/Health-
Policy/Positions/policy-statement_breast-augmentation-in-teenagers.pdf](https://www.plasticsurgery.org/documents/Health-Policy/Positions/policy-statement_breast-augmentation-in-teenagers.pdf)).

27 ¹⁷ [https://www.pennmedicine.org/for-patients-and-visitors/patient-information/conditions-treated-
28 a-to-z/hypogonadotrichypogonadism#:~:text=Definition,the%20pituitary%20gland%20or%20hypothalamus](https://www.pennmedicine.org/for-patients-and-visitors/patient-information/conditions-treated-a-to-z/hypogonadotrichypogonadism#:~:text=Definition,the%20pituitary%20gland%20or%20hypothalamus).

1 65. Defendants also deliberately ignored and failed to meaningfully discuss with Kayla
2 that sex-reassignment is not physically possible even with surgery. There is no way to surgically
3 replace functioning biological female organs with functioning biological male organs. A transitioned
4 female can never produce biological children with a female and vice versa. At best, surgery and
5 chemical treatment can modify a female body to mimic and appear more like a male body and vice
6 versa. Defendants knew that this treatment was not a viable option and does not produce good mental
7 health outcomes, yet they sent Kayla down this path of mutilation and regret without advising her of
8 any other options and without warning her of the significant risks. The best option for a person who
9 does not have a core-gender identity conflict is always for the person to desist from a gender dysphoric
10 mental state and re-align their mental state with their biological sex. But, this information was never
11 conveyed to Kayla, or her parents, nor was she allowed time and psychotherapy to see if this would
12 happen for her.

13 66. Instead of fully disclosing this important relevant information and giving Kayla time
14 to explore these issues with psychotherapy, Kayla’s providers automatically affirmed that she was
15 transgender without any meaningful evaluation and then provided her with false opposite
16 information. They told her that her mental health and gender dysphoria symptoms would not resolve
17 without chemical/surgical transition, which was contrary to important and reliable clinical research
18 regarding desistence. They falsely stated that she presented an increased suicide risk if she did not
19 transition, contrary to important and reliable clinical research demonstrating that poor mental health
20 outcomes and significantly increased suicide risk persist even with transition.

21 67. They further failed to inform her of the significant increased suicide risk that would
22 continue to exist even after completing transition. Furthermore, they coerced Kayla and her parents
23 to undergo this treatment regimen by indicating that “it is better to have a live son than a dead
24 daughter.” These coercive statements boxed Kayla and her parents into a false decision-making
25 matrix, further undermining the informed consent process.

26 68. Kayla’s providers should have and did not adequately disclose or discuss many known
27 health risks associated with puberty blockers and cross-sex hormone treatment including, but not
28 limited to, the following: *permanent fertility loss, painful intercourse, impairment of orgasm, stopped*

1 *or stunted widening and growth of the pelvic bones for reproductive purposes, increased risk of*
2 *osteoporosis and debilitating spine and hip fractures as an adult, increased morbidity and death in*
3 *older age due to increased risk of hip fracture, negative and unknown effects on brain development,*
4 *emotional lability such as crying, irritability, impatience, anger, and aggression, and reports of*
5 *suicidal ideation and attempt.*

6 69. They also failed to identify and discuss risks noted in the testosterone drug labeling
7 including, but not limited to, the following: “serious cardiovascular and psychiatric adverse
8 reactions,” “increased or decreased libido, headache, anxiety, depression, and generalized
9 paresthesia,” “pulmonary embolism” (i.e. blood clots in the lungs). There is a study of transgender
10 men in which all of the individuals who reported adverse drug reactions reported cardiovascular
11 events, and of those reports 50% of cases involved pulmonary embolism. The labeling also notes
12 “risk of liver dysfunction” stating that “prolonged use of high doses of androgens ... has been
13 associated with development of hepatic adenomas [benign tumors], hepatocellular carcinoma
14 [cancer], and peliosis hepatis [generation of blood-filled cavities in the liver that may rupture] – all
15 potentially life-threatening complications.”

16 70. Specifically for females, studies of transitioned females taking testosterone have
17 shown a nearly 5-fold increased risk of myocardial infarction. Females can also develop unhealthy,
18 high levels of red blood cells, which create an increased risk for cardiovascular disease, coronary
19 heart disease, and death due to both. Additional risks that were not discussed include, polycystic
20 ovaries, atrophy of the lining of the uterus, and increased risks of ovarian and breast cancer.

21 71. Additionally, informed consent for puberty blockers should warn that most patients
22 go on to opposite sex hormones. Informed consent for opposite sex hormones like testosterone should
23 warn that most go on to surgeries. This information was not provided.

24 72. There do not appear to be any written informed consent forms concerning Kayla’s
25 treatment, which although inadequate to establish informed consent alone, are still helpful to ensure
26 and document that the extensive risks were discussed and addressed. The lack of any such forms
27 further supports that there was grossly inadequate informed consent in this case. Since this treatment
28 is experimental, involving off-label use of medications, it requires a more precise and exhaustive

1 informed consent, including in written form.

2 **Institutional Defendant Issues**

3 73. The Institutional Defendants are vicariously liable for the foregoing acts of their
4 providers. These institutions are additionally liable for allowing such radical, inadequately studied,
5 off-label, and essentially experimental treatment to occur on minors, including Kayla, at their
6 facilities. They are also liable for failing to have adequate policies and procedures prohibiting and
7 preventing the acts, omissions, failures of informed consent, fraudulent concealment, fraudulent
8 misrepresentation, below the standard of care treatment, and other acts and omissions that occurred
9 in Kayla’s case, and as described in this complaint. Indeed, the Institutional Defendants not only
10 have inadequate policies and procedures in place to prevent such treatment, but they actively promote,
11 encourage, and advertise on their website that their facilities and providers offer transgender
12 treatment, including for minors. They also actively promote, through misleading advertising, the
13 false and manipulative idea that those with gender dysphoria who do not transition are at an increased
14 risk for suicide. Consequently, the Institutional Defendants are jointly liable with the providers, but
15 also have additional and separate bases for incurring liability for Kayla’s damages.

16 74. Additionally, it appears that surgical/hormone treatment represented an easier more
17 available treatment option to Defendants over regular interval psychotherapy. For over a decade,
18 since 2013, the California Department of Managed Healthcare has conducted an ongoing
19 investigation of Kaiser’s inability to adequately staff mental health professionals, and this has been
20 reported in the news.¹⁸ The American Psychological Association has even sent a letter to the Kaiser
21 Foundation Health discussing how Kaiser’s lack of availability of follow-up mental health care falls
22 below professional standards of care in this area.¹⁹ Remarkably, there have been multiple protests
23 wherein thousands of mental health professionals affiliated with Kaiser went on strike at various
24 times, including in Oakland, California.²⁰ Also, hundreds of practitioners have left Kaiser for private

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26
27 ¹⁸ See Exhibits 1-6, 8-12.

28 ¹⁹ See Exhibit 7

²⁰ See Exhibit 5,6, 10-12

1 practice apparently due to Kaiser’s unethical practice of understaffing the mental health division.²¹
2 Yet, Kaiser turned a record \$8.1 billion profit in 2021 alone.²²

3 75. Kayla’s case occurred during this time when Kaiser was inadequately staffed with
4 mental health care providers. It appears that this inadequate staffing, to make more profits, was a
5 contributing factor to Defendants’ inadequate mental health evaluation and psychotherapy treatment
6 of Kayla. It also appears that this inadequate staffing contributed to the apparent favoritism for easy
7 chemical/surgical treatment, rather than the critically needed psychotherapy in Kayla’s case

8 76. In addition, from a financial and political perspective, patients such as Kayla who
9 “transition” to appear more like the opposite sex represent a lucrative business and political
10 opportunity for Defendants. Expanding and increasing the services of the transgender program at
11 Oakland allows the Kaiser Foundation Hospitals, Inc. program and The Permanente Medical Group,
12 Inc., Defendants to negotiate for increased plan benefits with the Kaiser Foundation Health Plan on
13 a yearly basis. Additionally, Defendants have strong political incentives to increase and expand their
14 transgender programs, at the expense of patients like Kayla who are not actually transgender. One of
15 these political incentives is the Corporate Equality Index.²³ By expanding and increasing these
16 transgender programs, Kaiser is able to satisfy powerful political and financial groups and is also able
17 to maintain its “perfect” CEI scores.²⁴ Political ideology and financial incentive is driving this
18 expansion of transgender treatment to minors such as Kayla, not sound medicine and science. This
19 lifelong “treatment” regimen also provides a huge financial benefit to defendants’ business associates
20 in the related health care and pharmaceutical industries.

21 **Damage Issues**

22 77. As a result of the grossly negligent treatment performed, Kayla has suffered permanent
23 irreversible mutilation and damage to her body, particularly the female characteristics of her body.

24 _____
25 ²¹ See Exhibit 10.

26 ²² Ibid.

27 ²³ <https://about.kaiserpermanente.org/news/another-perfect-score-on-2019-corporate-equality-index> (last accessed June 2, 2023).

28 ²⁴ <https://nypost.com/2023/04/07/inside-the-woke-scoring-system-guiding-american-companies/> (accessed June 2, 2023).

1 The full scope and extent of her physical damage is currently being investigated. Nevertheless, a
2 non-exhaustive summary of her past symptoms and ongoing issues is summarized here.

3 78. Kayla had an induced state of endocrine disease for a period of time which likely
4 included the following: (1) Hypogonadotropic Hypogonadism, (2) Hyperandrogenism, (3)
5 Hypoestrogenemia, (4) Erythrocytosis (leading to increased cardiovascular risk), and (5) an abnormal
6 Complete Blood Count (CBC). As a result, she has at a higher risk of having various health
7 complications as an adult. She also did not have the opportunity to develop as a female according to
8 normal pubertal milestones. She is at an increased risk for being infertile or having fertility issues in
9 the future. She has an increased risk with regard to carrying a child to term and having a natural,
10 non-surgical delivery. She is at an increased risk for having bone related problems in the future
11 including fractures, which in late adulthood creates a significant risk for premature death.

12 79. She suffered from serious pre-existing and inadequately treated mental health co-
13 morbidities that continued throughout the period of her so-called “transition” and caused her great
14 emotional distress and turmoil.

15 80. Kayla has a lower, more masculine voice, increased body and facial hair, more
16 masculine features and body shape, and other changes. She has lost both of her breasts and will never
17 be able to breastfeed a child. She has permanent scars on her chest and has lost the erogenous
18 sensation in her breast area.

19 81. Kayla constantly bound her breasts before the mastectomy, and without a break except
20 for brief showers. She wore the tight binder even at night and had panic attacks when her mother
21 tried to get her to take the binder off at night. She had skin irritation and severe mental distress as a
22 result. Kayla’s mother was constantly worried that she would stop breathing while sleeping with the
23 binder on.

24 82. Monitoring and treatment for fertility issues will also be required, the full scope of
25 which is unknown at this time. Kayla may need additional corrective surgery, and she may need
26 further corrective hormone treatment. Monitoring and future treatment for osteoporosis is medically
27 indicated. She may have trouble conceiving at some point in the future. Psychological monitoring
28 and treatment pertaining to her regret over this experimental and disastrous transition treatment is

1 also indicated.

2 **Appreciable Harm**

3 83. Pursuant to C.C.P. § 340.5, the statute of limitations for medical malpractice actions
4 in California begins to run from the date that “appreciable harm” is first manifested. (*See Drexler v.*
5 *Petersen*, 4 Cal.App.5th 1181, 1190-91 (2016); *see also Brewer v. Remington*, 46 Cal.App.5th 14,
6 28-29 (2020).) Appreciable harm is manifested at “that point at which the damage has become
7 evidenced in some significant fashion; when the damage has clearly surfaced and is noticeable. (*See*
8 *Drexler, supra*, 4 Cal.App.5th at 1190-91.) “[I]t could well be that an injury or pathology will not
9 manifest itself for some period after the last treatment by a physician.” (*See id.*) When there is a mis-
10 diagnosis, appreciable harm does not manifest until there is a proper diagnosis. (*See id.*) The question
11 of appreciable harm is a question of fact for the jury. (*See Drexler, supra*, 4 Cal.App.5th at 1195-
12 96.)

13 84. Here Defendants incorrectly advised Kayla that she was “transgender” and that she
14 needed to receive chemical and surgical transition treatment to the opposite sex appearance in order
15 to improve her mental health. Defendants further falsely informed Kayla that if she did not transition,
16 her mental health condition would not improve. Defendants then “treated” Kayla with a course of
17 puberty blockers, testosterone, and a double mastectomy. Defendants then falsely advised Kayla that
18 she needed to continue with transition and her transgender identity in order to experience relief from
19 her mental health symptoms. Tragically, Defendants’ advice and treatment was wrong, ill advised,
20 and grossly breached the standard of care as discussed herein. Kayla was not transgender, the so
21 called “treatment” did not help her mental health symptoms, and she eventually began detransitioning
22 in the middle of 2021. Kayla was unable to appreciate the harm and negligent treatment that
23 Defendants had performed on her until well after she completed a period of detransition which took
24 time. After a period of detransition, in August 2022, Kayla sought out a further mental health
25 evaluation and was diagnosed with Social Anxiety Disorder and Mood Disorder with depressive
26 features. She began receiving regular bi-weekly psychotherapy.

27 85. In late 2022, she received evaluations from a psychologist and endocrinologist who
28 determined that the Defendants were negligent in their incorrect evaluation, diagnosis, and treatment

1 of Kayla’s mental health symptoms. Furthermore, Defendants falsely and continuously represented
2 that this integrated course of treatment was the only thing that would solve Kayla’s serious mental
3 health problems. These fraudulent statements by the Defendants, to this vulnerable and suggestible
4 child, kept her from appreciating that this “treatment” was actually doing the exact opposite by
5 causing her irreversible and permanent injury.

6 86. Here, Kayla did not and could not have possibly suffered appreciable harm until after
7 her period of detransition and until she received a medical evaluation as to the negligent treatment
8 performed by the Defendants. Consequently, appreciable harm did not occur and/or was not realized
9 in this case until well within the three-year statutory timeline for minors filing a medical malpractice
10 claim against the Defendants.

11 87. Furthermore, Defendants made false representations to Kayla regarding the success of
12 her transition “treatment” and her continuing need for transition “treatment.” This led her to believe
13 that the chemical and surgical “treatment” she was receiving was beneficial to her and medically
14 necessary, when in fact it was harming her and causing her long-term permanent damage. Despite
15 their fiduciary duty to Kayla, Defendants also engaged in fraud and intentional concealment regarding
16 numerous aspects of her care including among other things, the following: concealing and/or
17 misrepresenting the risk of desistence/detransition, the lack of adequate studies, the substantial
18 medical risks involved, the risk of suicide, and other issues discussed herein. These false statements
19 concealed, prevented, and were intended to prevent, Kayla from discovering Defendants’ negligent
20 treatment and from taking legal action against Defendants. Thus, to the extent appreciable harm is
21 found to have occurred outside the applicable statute of limitations, any such statute of limitations
22 has been tolled and has no effect on barring Plaintiff’s claims against Defendants in these unique
23 circumstances. (*See Young v. Haines* (1986) 41 Cal.3d 883.)

24 **FIRST CAUSE OF ACTION**

25 **MEDICAL NEGLIGENCE**

26 **(By Plaintiff Against All Defendants)**

27 88. Plaintiff hereby incorporates each and every allegation previously set forth above as
28 though fully set forth herein.

1 89. During all relevant times, Plaintiff was a patient of Defendants who undertook to
2 supervise, treat, and provide medical care and medical facilities to Plaintiff as described herein.
3 Defendants collaborated to perform a course of experimental chemical and surgical imitation sex
4 change “treatment” on Plaintiff as described in detail above. In summary, Defendants intentionally
5 induced in Plaintiff an endocrine disorder through the administration of puberty blockers, placed
6 Plaintiff on cross-sex testosterone hormones, and collaborated to recommend and perform on Plaintiff
7 a double mastectomy, all to her great harm.

8 90. By virtue of this doctor-patient relationship, Defendants owed Plaintiff a duty to
9 exercise the level of skill, knowledge, and care in the evaluation, diagnosis, and treatment of Plaintiff
10 that other reasonably careful providers in the same respective fields/specialties would use in similar
11 circumstances. Defendants breached the standard of care as described in more detail above by, among
12 other things: (1) failing to properly evaluate, assess, diagnose, discover, and treat Plaintiff’s medical
13 and mental health conditions, including, but not limited to, Plaintiffs’ medical and mental health co-
14 morbidities and symptoms that presented prior to and concurrent with her gender dysphoria
15 symptoms; (2) failing to recognize and provide or refer Kayla to a qualified mental health care
16 provider who could evaluate and treat her on a regular basis over an extended period of time; (3)
17 grossly overemphasizing Plaintiff’s gender dysphoria symptoms to the point of excluding and
18 ignoring her co-morbidities, related symptoms, and their relevant treatment options; (4) failing to
19 provide Plaintiff with competent informed consent regarding the treatment options available and the
20 relevant risks and benefits of treatment; and (5) manipulating Plaintiff and her parents into a false
21 decision-making matrix by deliberately obscuring relevant information, by presenting false and
22 misleading information, and by thwarting their rational decision making process by grossly
23 exaggerating the suicide risk when no such risk existed for Kayla.

24 91. Regarding informed consent, among other things, Defendants intentionally obscured
25 and did not disclose the important potential results, risks of, and alternatives to this transition course
26 of “treatment,” as discussed and elaborated in detail above. In addition, Defendants intentionally
27 obscured and failed to disclose relevant information regarding the existence of only low-quality
28 studies purportedly supporting such treatment, and the existence of high-quality studies establishing

1 poor mental health outcomes for this treatment. They also affirmatively misrepresented that
2 Plaintiff's symptoms would never resolve without this chemical/surgical transition, and failed to
3 disclose and discuss the high desistence rates. Defendants also manipulated and derailed Plaintiff
4 and her parent's rational decision-making process, boxing them into a false decision-making matrix
5 by grossly exaggerating the suicide risk when no significant risk existed for Kayla. Defendants
6 falsely represented that Kayla presented a high risk of suicide unless she transitioned. Defendants
7 failed to adequately assess, evaluate, and diagnose Plaintiff's widely varied presentation of symptoms
8 and co-morbidities, which fatally undermined and obstructed the possibility of Defendants providing
9 Plaintiff with informed consent. The process of assessing, evaluating, diagnosing, and recommending
10 treatment options, risks, and benefits, could not possibly have met the standard of care in the limited
11 therapy sessions that occurred in Plaintiffs case. The same provider should have met with Kayla for
12 an extended period of time in order to provide proper informed consent. Defendants did not discuss,
13 evaluate, or inform Kayla as to alternate treatment options, and the related risks and benefits.
14 Defendants failed to disclose to Kayla that her poor response to the so-called "treatment" was a major
15 red flag for stopping the harmful treatment. These, among other issues, represent a gross breach of
16 the standard of care and an egregious failure of informed consent. A reasonable person in Plaintiff's
17 position would not have agreed to the transition treatment if properly and adequately informed of the
18 risks. Plaintiff suffered harm and damage relating to numerous serious risks that should have been
19 disclosed, discussed, and explained to her and her parents but were not disclosed.

20 92. As a direct and proximate cause of Defendants' breaches of the standard of care,
21 Plaintiff sustained serious and permanent personal injuries, causing her general and special damages
22 to be determined according to proof at trial.

23 93. The acts and omissions described in this complaint also constituted fraud, oppression,
24 and malice. Defendants deliberately conveyed false information and obscured and concealed true
25 information. Defendants failed to inform Plaintiff about the high likelihood of desistence and the
26 significant risk of serious regret. Defendants failed to spend sufficient time with Plaintiff over an
27 adequate period of time to evaluate her condition, and failed to inform her of the need for regular
28 psychotherapy and the need for her to seek a competent therapist who could spend adequate time with

1 her. Defendants did not tell Kayla about the increased risk of suicide for transgender individuals
2 receiving chemical/surgical transition treatment. Defendants did not tell her about the existence of
3 high-quality evidence demonstrating poor mental health outcomes for this treatment and the existence
4 of only low to very low-quality evidence purportedly supporting this treatment. Defendants did not
5 tell her about all of the extensive health risks. Defendants experienced significant financial gain as
6 their intended result. The Institutional Defendants knowingly authorized and ratified this substandard
7 and fraudulent treatment of Plaintiff for their own financial benefit and the detriment of Kayla. These
8 among other despicable acts and omissions support a finding of intentional fraud, malice, and
9 oppression.

10 94. The harm that Plaintiff experienced in this case as a result of being improperly treated
11 with chemical/surgical interventions rather than psychotherapy for her varied presentation of co-
12 morbid symptoms, would not have occurred unless the Defendants were negligent. The fact that
13 Plaintiff detransitioned so soon after the so-called treatment establishes *res ipsa loquitor* that Plaintiff
14 was not transgender and that Defendants were guilty of medical malpractice in their evaluation,
15 assessment and treatment of Plaintiff. Defendants’ diagnoses, evaluation, and “treatment” of Kayla
16 were *de facto* incorrect. Proper evaluation, diagnosis, informed consent, and treatment of Plaintiff
17 that met the standard of care would never have started Plaintiff down this harmful path of physical
18 transition that ultimately turned out to be a horrible experiment causing serious and irreversible
19 injuries to Plaintiff.

20 95. The harm occurred while Plaintiff was under the care and control of Defendants, and
21 Plaintiff’s own voluntary actions were not a cause contributing to the events that harmed Plaintiff.
22 Plaintiff was a minor incapable of understanding and evaluating the decisions she was making. Yet,
23 her providers treated her as if she could understand the implications of the life-altering decisions that
24 she was making, as described in greater detail above.

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1 **SECOND CAUSE OF ACTION**

2 **MEDICAL NEGLIGENCE – HOSPITAL/MEDICAL GROUP**

3 **(By Plaintiff Against Kaiser Hospitals and Medical Group)**

4 96. Plaintiff hereby incorporates each and every allegation previously set forth as though
5 fully set forth herein.

6 97. The Institutional Defendants were a medical provider for Plaintiff and had a duty of
7 reasonable care to Plaintiff. The Institutional Defendants had the obligation to select, maintain, and
8 ensure the competence of the Defendant Providers. The Institutional Defendants also had the
9 obligation to provide procedures, policies, facilities, supplies, and qualified personnel reasonably
10 necessary for the treatment of Kayla. The Institutional Defendants breached these duties by failing
11 to provide the requisite procedures, policies, facilities, supplies, and qualified personnel, and by
12 failing to adequately select, maintain, and ensure the competence of the Defendant Providers. Among
13 other things, the Institutional Defendants allowed the Defendant Providers to treat Plaintiff with
14 radical, inadequately studied, off-label, and essentially experimental transition “treatment.” The
15 Institutional Defendants failed to have adequate policies and procedures in place to prevent the acts,
16 omissions, failures of informed consent, fraudulent concealment, fraudulent misrepresentations,
17 negligent treatment, and other breaches of the standard of care that occurred in regard to Plaintiff as
18 described above. Furthermore, the Institutional Defendants not only have inadequate policies and
19 procedures to prevent such harmful treatment of patients like Kayla, but they actively promote,
20 encourage, and advertise on their website that their facilities and providers offer proper transgender
21 treatment, including for minors.

22 98. The Institutional Defendants also failed to employ adequate mental health
23 professionals. This inadequate staffing of mental health providers contributed to preventing Plaintiff
24 from receiving regular psychotherapy evaluation, assessment, and treatment with the same provider,
25 which was necessary in Plaintiff’s case to meet the standard of care.

26 99. Among other acts and omissions, these breaches of the standard of care caused
27 Plaintiff to suffer personal injury and resulting special and general damages according to proof at
28 trial.

1 100. The despicable acts and omissions described in this complaint also constituted fraud,
2 oppression, and malice. Defendants deliberately conveyed false information and obscured and
3 concealed true information. Defendants failed to inform Plaintiff about the high likelihood of
4 desistence and the significant risk of serious regret. Defendants failed to spend sufficient time with
5 Plaintiff over an adequate period evaluating her condition and/or failed to inform her of the need for
6 regular psychotherapy and the need for her to seek a competent therapist who could spend adequate
7 time with her. Defendants did not tell her about the increased risk of suicide for transgender
8 individuals receiving chemical/surgical transition treatment. Defendants did not tell her about the
9 existence of high-quality evidence demonstrating poor mental health outcomes for this treatment and
10 the existence of only low to very low-quality, or non-existent, evidence purportedly supporting this
11 treatment. Defendants did not tell her about all of the extensive health risks. Defendants experienced
12 significant financial gain as the intended result. The Institutional Defendants knowingly authorized
13 and ratified this substandard and fraudulent treatment of Plaintiff. The Institutional Defendants
14 knowingly failed to employ adequate mental health professionals to treat complex cases like Kayla.
15 These deficiencies, among other despicable acts and omissions, support a finding of intentional fraud,
16 malice, and oppression.

17 101. The harm that Plaintiff experienced in this case as a result of being improperly treated
18 with chemical/surgical interventions rather than psychotherapy for her varied presentation of co-
19 morbid symptoms, would not have occurred unless the Defendants were negligent. The fact that
20 Plaintiff detransitioned so soon after the so-called treatment establishes *res ipsa loquitor* that Plaintiff
21 was not transgender and that Defendants were intentional or negligent in their evaluation, assessment
22 and treatment of Plaintiff. Defendants' diagnoses, evaluation, and "treatment" of Kayla were *de facto*
23 incorrect. Proper evaluation, diagnosis, informed consent, and treatment of Plaintiff that met the
24 standard of care would never have started Plaintiff down this harmful path of physical transition that
25 ultimately turned out to be a horrible experiment causing irreversible and serious injuries to Plaintiff.

26 102. The harm occurred while Plaintiff was under the care and control of Defendants, and
27 Plaintiff's own voluntary actions were not a cause contributing to the events that harmed Plaintiff.
28 Plaintiff was a minor incapable of understanding and evaluating the decisions she was making, yet

1 her providers treated her as if she could understand the implications of the decisions that she was
2 making as described in greater detail above.

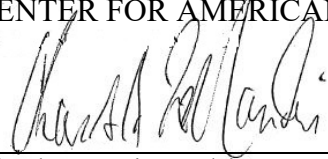
3 **PRAYER FOR RELIEF**

4 WHEREFORE, Plaintiff prays for judgment against Defendants according to law and
5 according to proof, for the following:

- 6 1. General damages, in an amount according to proof at the time of trial;
- 7 2. Special damages for medical and related expenses, in an amount according to proof at the
8 time of trial;
- 9 4. Pain and suffering, past and future, and mental anguish, past and future;
- 10 5. Pre-judgment interest on damages;
- 11 6. Costs of suit;
- 12 7. Such other and further relief as the court deems just and proper.

13 Respectfully Submitted,
14 LiMANDRI & JONNA, LLP
15 DHILLON LAW GROUP INC.
16 CENTER FOR AMERICAN LIBERTY

17
18 Dated: June 14, 2023

17
18 By: 
19 Charles S. LiMandri
20 Paul M. Jonna
21 Robert E. Weisenburger
22 Harmeet K. Dhillon
23 John-Paul S. Deol
24 Jesse D. Franklin-Murdock
25 Mark E. Trammell*

23 Attorneys for Plaintiff
24 Kayla Lovdahl
25 *Pro Hac Vice motion forthcoming
26 *Admitted Pro Hac Vice

27 ///
28 ///

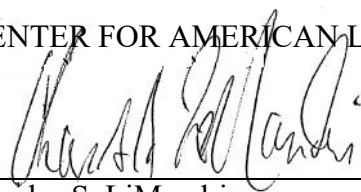
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DEMAND FOR JURY TRIAL

Plaintiff Kayla Lovdahl demands a trial by jury on all claims.

Respectfully Submitted,
LiMANDRI & JONNA, LLP
DHILLON LAW GROUP INC.
CENTER FOR AMERICAN LIBERTY

Dated: June 14, 2023

By: 

Charles S. LiMandri
Paul M. Jonna
Robert E. Weisenburger
Harmeet K. Dhillon
John-Paul S. Deol
Jesse D. Franklin-Murdock
Mark E. Trammell*

Attorneys for Plaintiff
Kayla Lovdahl
**Pro Hac Vice motion forthcoming*